

## **Information about the sound in the chapel**

### **FAQ:**

#### **1.Question:**

What does the sound in the chapel of Fourways Memorial Park consist of?

#### **1.Answer:**

Lets break up the equipment into Audio and Video Categories:

#### **Audio:**

The audio equipment consist of :

2 x power speakers with their own amplifiers.

1 x mixer for audio devices to be connected to

1 x DVD player that can play formats as DVDs MP3 AVI and WMA

1 x cordless microphone for a minister or family member to speak

A Phono to RCA cable to connect families' audio devices such as certain cell phones and Ipods or walkmans.

#### **Video:**

The Video equipment consist of a LCD Data projector also known as a proxima, A VGA cable

to connect clients laptops to and a white screen permanently installed in the chapel.

#### **2. Question:**

My laptop only has a HDMI connector. Is this supported?

#### **2. Answer:**

Yes we have an adapter that converts HDMI to VGA. This can on special request be sent to the chapel prior to commencement of the service.

#### **3. Question**

I have a device such as an Ipod, cellphone, walkman, Samsung Galaxy, Electrical instrument such as a guitar with music that I want played through the sound system. Can this be done?

#### **3.Answer:**

Any of the above is equipped that has a phono female socket as shown in figure 1 below can be played through the power system.

#### **4.Question:**

I want to burn a DVD and play it in the chapel. Can this be done

#### **4.Answer:**

Yes this is the 2<sup>nd</sup> most popular way of playing videos presentations in services after using a laptop. A very good option to go for as it eliminates most complications.

**5.Question:**

Can we bring our own laptop to play through the data projector and sound at the memorial service?

**5.Answer:**

Yes bringing your own laptop is the most popular method of doing a video presentation in the chapel. We also have cables to connect the laptop to the sound and play it through the system.

**6.Question:**

We will be more than one person besides the presenter that wants to talk\we have someone that will be singing in the chapel have you got a second microphone?

**6.Answer:**

We only have one microphone in the chapel which is of the best quality. If someone needs to sing

Or walk around in the chapel while talking they are welcome to take it from the podium and use it.

**7.Question:**

I have compiled a presentation on an Apple product such as I pad or Macbook. Can I connect my apple product to the projector?

**7.Answer:**

You can only do if you have a VGA to MacBook adapter. Fourways Memorial Park does not keep it as it changes every time Apple launches a newer product on the market. With feedback from literally hundreds of customers it is not viable for the customer to buy the adapter for one funeral service.

Instead it is recommended to convert the format file of the apple product (usually .mp4) to a more favourable format like .AVI

**8.Question:**

Does Fourways Memorial Park have a computer in the chapel we can use to play our presentation on.

**8.Answer:**

No the risk is too great to have an incorrect compatible issue or a wrong version that is required. We therefore do not offer a computer. We recommend that families bring their own laptops where they wrote the presentation in to eliminate problems. You can also write your presentation in a DVD format, burn it on a DVD and play it through the DVD player in the chapel.

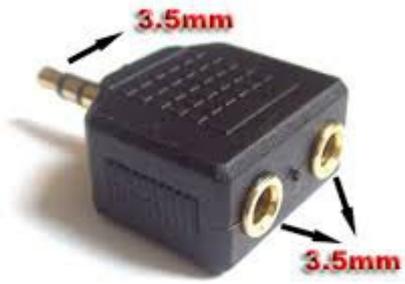


Figure 1